

RPA TRANSFORMATION TALES

Solve the legacy
conundrum
with warehouse
automation using
UiPath



BACKGROUND

A leading multinational, Fortune 500 retail customer headquartered in Lincolnshire, Illinois approached Aspire Systems to overcome their challenges they were facing while handling their backorder transactions. They wanted to reduce errors and efforts caused due to manual processes and mitigate the delays subsequently effecting their revenue and customer service.

- Manual-intensive daily backorder invoice generation as their drop shipment application was built in legacy
- Highly error prone manual report generation
- Repetitive, mundane task reducing human productivity and efficiency

The client wanted to implement an end-to-end automation solution to eliminate the manual errors caused during their drop shipment invoice generation process in an effort to reduce manual errors, improve revenue and customer experience while enhancing employee productivity.



THE SOLUTION

After taking the client's needs and challenges into consideration, Aspire's Robotic Process Automation team, curated a well-crafted plan to automate the client's manual intensive legacy systems with minimal disruption to day-to-day work. As a first step the solution involved using RPA tool UiPath to design and build a customized bot to automate their Drop Shipment Process.

The activities of the bot involved:

- Checking and filtering the back order once placed
- Feeding the order to their legacy applications
- Triggering a dropship receipt via EDI format to vendors
- Scheduling the entire process every 6 hours to reduce manual work load
- Introducing a proper error mechanism to capture dropship errors



TECHNOLOGY SNAPSHOT



BUSINESS BENEFITS

- **\$3,30K** savings per year
- **2 FTE** saved
- **1500** transactions processed
- Scheduled bots with zero manual intervention
- Enhanced employee productivity and customer engagement
- Reduced resource hours and efforts





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