



ServiceNow Software Asset Management Implementation for a Swiss-based Chemical and Biotechnology Company

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SYSTEMS



| *attention.*
always.



Challenge:

- *Inefficient license management and software pricing*
- *A potential non-compliance environment*
- *Increased operational costs*
- *No relationship between discovered software models and software models*

Solution:

ServiceNow Software Asset Management

Results:

Our solution facilitated the client to

- 1) *Effectively manage their software license and pricing, thus minimizing the operational costs*
- 2) *Strengthen the client's software compliance with regular checks*

About the Customer

Headquartered in Switzerland, the client specializes in the manufacturing of Chemicals and Biopharmaceuticals. Functioning for close to 50 years, the client excels in the field of peptide research and organic synthesis.

The Need

The client had a collection of software-related information used by their users. However, a clearly-defined process was not present for managing the software. As a result, tracking the license usage was inaccurate, which led to license over/under usage and, subsequently, non-compliance. Operational costs also increased as they did not track and efficiently manage the software pricing. Besides, the client did not build a relationship between discovered software models and software models.

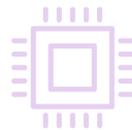




Aspire's Solution

Aspire's ServiceNow Software Asset Management experts analyzed the client's existing software collection and imported the data into ServiceNow. Leveraging our expertise, we built new software models for the available software, while adhering to the industry best practices. Our experts at Aspire also created an entitlement, which displays the license and pricing information under each software model. Our solution offerings also enabled the client to build relationship between discovered software models and software models.

Technology Snapshot



» ServiceNow



Aspire Systems is a global technology services firm serving as a trusted technology partner for our customers. We work with some of the world's most innovative enterprises and independent software vendors, helping them leverage technology and outsourcing in our specific areas of expertise. Our core philosophy of "Attention. Always." communicates our belief in lavishing care and attention on our customer and employees.

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