



# Provided Maintenance & Production Support for a US Largest Producer of Construction Aggregates

## Increase Production with Greater Speed and Reliability

### **About The Customer**

Our customer is the largest producer of the construction aggregates in the United States. They are primarily engaged in the production of aggregates like crushed stone, sand and gravel, which are used for all forms of construction.



## Challenges:

- *Lack of production support and maintenance of technical enhancement requests*
- *Inability to Customize and develop advanced workflows*
- *Incapability of constantly meeting their delivery schedule*

## Solution:

- *Production support and maintenance for Oracle EBS*

## Results:

- *Migrated legacy data from acquired organizations*
- *Delivered all kinds of Oracle technical/techno functional solution*
- *Project is in the maintenance mode*

## The Need

Our client uses Oracle E-Business suite to manage their business and financial activities. They have implemented modules like Financials, CRM and EAM. The scope of this project is in providing production support and maintenance of technical enhancement requests.

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## Aspire's Solution

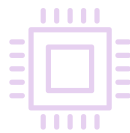
Aspire's extensive domain knowledge in construction helped our clients' offshore complex application enhancements and completed it on schedule. This resulted in significant cost savings.

### Our efforts included:

- Aspire provided production technical support to our clients' Oracle E-Business suite modules like General Ledger, Accounts Receivable, Accounts Payable, Purchasing, Cash Management, Fixed Assets, Project Costing, Order Management, Inventory, Enterprise Asset Management, Oracle iExpense and Oracle iProcurement
- Developments of RICE (Reports, Interfaces, Customization and Extension) Components
- Performance Tuning executed against data growth
- Modified custom objects to handle Multi Language, Multi Org and Multi Ledger
- Customized the standard Oracle workflows and developed advanced Oracle workflows for new business processes
- Interface from various third-party systems like JWS (Apex Ticketing & Automation Solutions by JWS for Aggregate, Asphalt, and Cement Producers), CAB (Concrete and Building blocks), etc.
- Migrating legacy data from newly buying organizations
- Conducting feasibility study on requirements

**Benefits:**

- Improved analytics for better visibility and performance monitoring that is consistent across divisions
  - Customer analysis
  - Detailed forecast of accuracy and trends
  - Faster synchronization of orders, credit status/limits with plants
  - Simplified process for managing internal sales
  - Improve accountability for ticket errors and adjustments
  - Analytics will drive important process changes and consistency leading to better decisions
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**Technology Snapshot**

- » Form Builder
- » Report Builder
- » BI Publisher Desktop (Types of Templates RTF, XSL, EXCEL)
- » OAF (Oracle Application Framework)
- » Workflow Builder
- » Oracle AOL
- » Customization on Oracle FSG (Financial Statement Generator) Report



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