



# Provided end-to-end service for migration from on-premise to **Azure cloud** for a leading financial institution in Kuwait

Seamless migration from on premise to Azure cloud with 99% SLA compliance





## Challenges:

- *Managing the migration process end to end: from evaluating the requirement to making a migration plan and then implementing*
- *Delivering continuous cloud support during migration and beyond to prevent any disruption in services*
- *Infrastructure management and making sure infrastructure apps integrate well with the new cloud, Azure, and DC*
- *Moving on-premise servers to the cloud native services while making sure there is operational continuity and efficiency*
- *Securing the classified data on the cloud, during and after migration*

## About the Customer

Our client is the largest financial institution in Kuwait with several branches across financial centers in the world, such as in Shanghai, Paris, Geneva, London, New York, and Singapore. Regionally, they are spread across Lebanon, Jordan, Egypt, Bahrain, Saudi Arabia, Iraq, Turkey, and the UAE. The customer holds the dominant market share here along with a consistently expanding international presence.



## The Need

- The organization's infrastructure and servers had to be migrated to Azure cloud from on-premise
- Critical data had to be moved to Azure cloud while ensuring security, compliance, and performance
- Program management support was required for complex multi-vendor and multi-software projects



## Solution:

- *Using Azure resource manager to provide Azure resources and environment prior to deploying applications*
- *Installation and configuration of applications on Azure cloud with minimal downtime*
- *Setting up infrastructure health checks. The client is given insights on health and performance*
- *Round-the-clock monitoring from the network operation center (NOC) to ensure no component fails*
- *The design and deployment of a high availability process framework on the Azure platform*
- *Finance applications such as Temenos were installed and integrated on the new cloud platform*

## Aspire's Solution

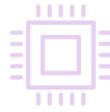
Our solution helped the customer to:

- Migrate crucial data from on premise to Azure cloud
- Make sure the cloud is secure and well-managed
- Mitigate any risks and monitor the performance using health checks
- Ensure resource deployment and management on the cloud
- Continue uninterrupted service and provide disaster recovery by deploying high availability framework
- Integrated and configured all the requisite applications and ensured smooth functioning





## Technology Snapshot



The following applications were configured and implemented on Azure cloud:

- » T24
- » Transact
- » Infinity
- » EZMCOM

## Results

- Client has seen significant improvement in operational efficiency and security
- The institution had securely migrated its data and all critical applications
- The customer could focus on the core business while Aspire cloud services managed the transition to cloud end-to-end
- Significant reduction in downtime by ensuring 99.99% availability on Azure cloud
- Guaranteed 99% SLA compliance



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