



Leading Payments Company Scales Software Engineering Expertise over 10+ Years Exclusive Partnership with Aspire Systems

About The Customer

The client, a leader in the Fintech space in the US providing technology and payment processing services for the financial services industry. With over 11,000 customers worldwide, they provide more than 300 products and services to enable organizations to process their financial transactions and automate their businesses effectively.



Business Challenges

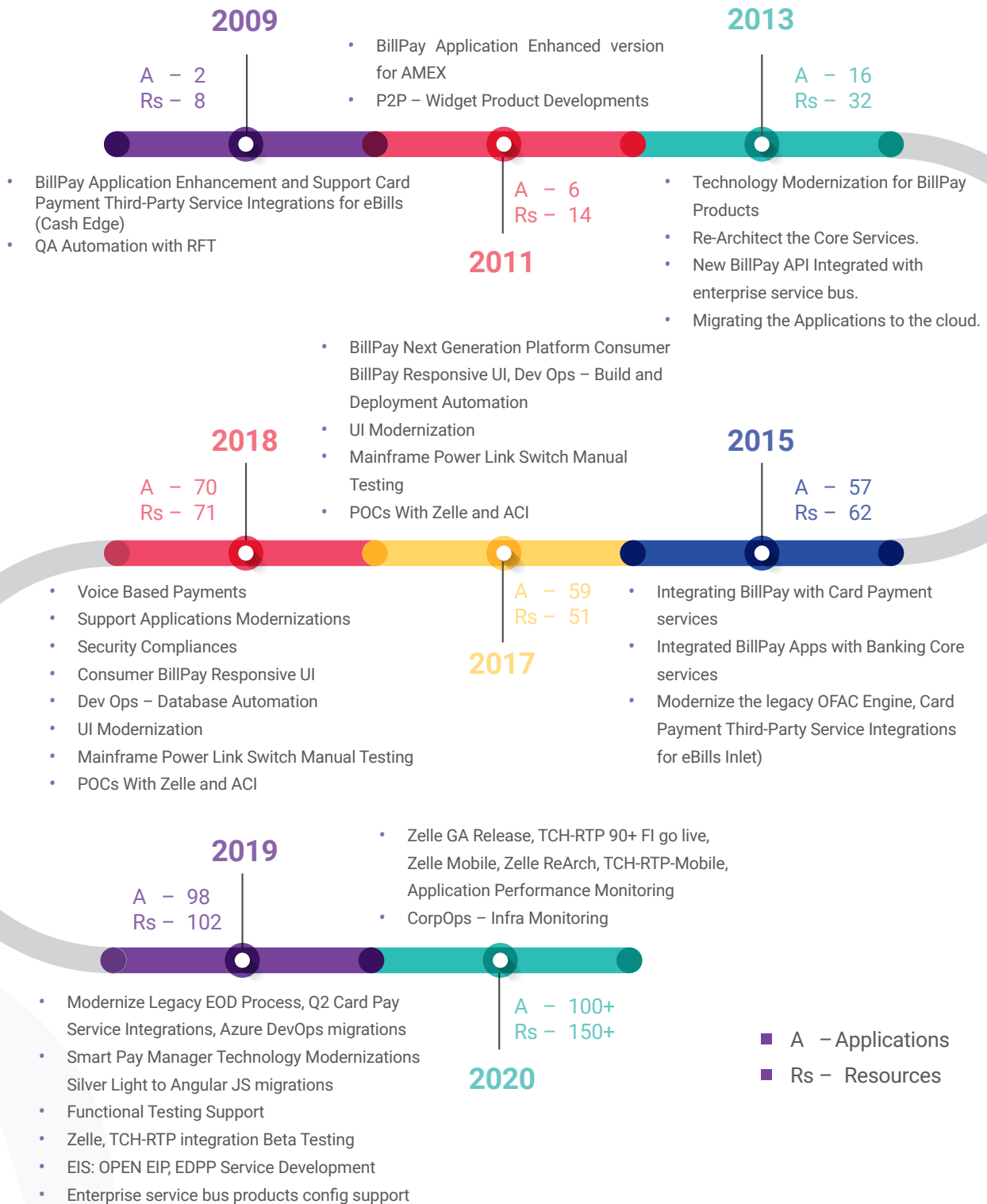
The Customer was having the following business challenges:

- Release cycles were well over 6 months due to traditional waterfall methodologies
- Difficulty in access to a pool of talented resources
- Unable to scale engineering team to support new projects/ product lines
- Unable to scale engineering team to deliver product roadmap
- Low utilization and access to cutting edge technology skill
- High OPEX Costs





Engagement History & Highlights

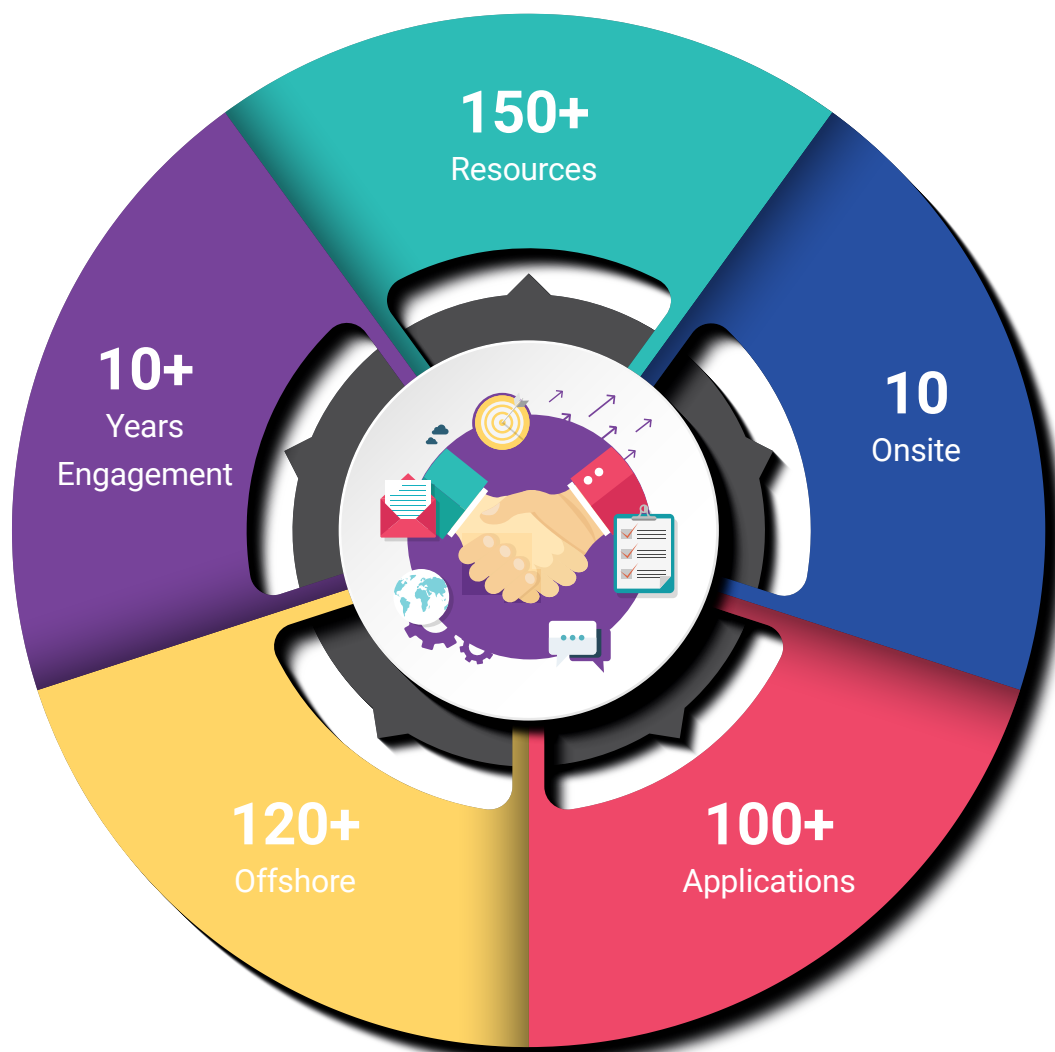




Solution:

Over an engagement period of more than 10 years, Aspire Systems has collaborated with the client and helped innovate and support 100+ applications growing from a team size of merely 2 resources to 150+ resources. We provided end-to-end solutions for the client on various payment product lines and currently are the exclusive vendor for all their software engineering needs.

Engagement Model – Key Facts





Services Offered by Aspire

- Development
 - Manual and Automation Testing
 - Business intelligence
 - Enterprise Integrations
 - DevOps & Infrastructure Support
 - Application Support
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Partnership Highlights

Development

Business Unit	Solutions Offered
Billpay	Developed the core Billpay platform and suite of applications from scratch and integrated the client with several third party service providers
Enterprise Payment Solutions	Implemented open banking standards with an Enterprise Service Bus of the client
Card Payment Solutions	Developed EMV and Virtual card solutions for the client along with P2P payments and Voice based payments
Mobile first digital solution	Digitally transformed the client by building mobile first solutions to change the way they did business



Testing

- Carried out QA sign off for several systems and integration testing of multi-core banking systems
 - Provide QA support and testing services for RTP services, Endurance testing on API services and more than 13 on boarded financial institutions that are on production
 - Configured the Azure pipeline for CI-CD process and obtained the Zelle certification on Messaging and Zelle Settlement and Recon Process
 - Provide testing services for Web and Mobile platforms of client's UI application and have created more than 2300 test cases, automated more than 750 of them and reported 1100 bugs
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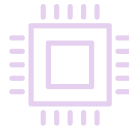
Support and Maintenance

- Modernized their legacy systems UI into microservices
- Provided cloud support for better salability and security
- Streamlined the DevOps pipeline and gave three levels of support (L1, L2, and L3)
- Optimized the Business Intelligence and MIS reports and made sure that they comply with the minimum security requirements
- Migrated several Silverlight applications to Angular





Technology Snapshot



- » .Net core Web API
- » SQL Server
- » Angular 6
- » Git
- » Azure DevOps
- » Visual Studio 2019
- » Visual Studio Code

Results & ROI

Forming a partnership with Aspire Systems helped the client with the following benefits:

- Over the years, Aspire's technology expertise has helped the client introduce several '**first of its kind**' solutions like Real-time Payments that revolutionized the Fintech space
- Aspire's end-to-end solutions helped in accelerating time-to-market from **6 months to 2 weeks**
- Improved product quality & usability by automating testing **reducing efforts by 60%**
- Conceptualizing and converting several new banking trends to usable technologies, helping thousands of banks **adapt to new regulations** and impacting millions of customers in the process
- Easy access to a highly diverse talent pool that provides the client with the power of **hyper-scalability** helps the client remain at the cusp of innovation





Customer Testimonials



Thank you for helping us become the FIRST PROCESSOR in the United States to bring a RTP client live with The Clearing House!! This is a remarkable accomplishment, especially in light of the challenges we had previously faced and some of the 'sharp/smart turns' we had to make with the help of our friends at Aspire

Truly a magnificent day for us that could have only been accomplished with the collaboration, coordination and execution from all of you!! Thank you very much and I beam with excitement and pride for all the work you accomplished TOGETHER!!

– Chief Operating Officer



Aspire Systems is a global technology services firm serving as a trusted technology partner for our customers. We work with some of the world's most innovative enterprises and independent software vendors, helping them leverage technology and outsourcing in our specific areas of expertise. Our core philosophy of "Attention. Always." communicates our belief in lavishing care and attention on our customer and employees.

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