

RPA TRANSFORMATION TALES

Garner information seamlessly with automation using BluePrism



BACKGROUND

A leading American – Belgian multinational drink and brewing company based out of Leuven, Belgium approached Aspire Systems to overcome their challenges for extracting, validating and creating PR forms from their SAP Finance Application to reduce manual effort and improve their employee engagement. They were facing the following challenges with their current systems;

- Manual-intensive daily information extraction for PR creation request, which is received at least 3 times a day, with an increase in volume during month ends
- Highly error prone manual validation of extracted data and supporting documents
- Repetitive, mundane task reducing human productivity and efficiency

The client wanted to implement an end-to-end automation solution for extracting information and creation of PR forms in an effort to reduce manual errors, improve quality of data, and enhance employee productivity.



THE SOLUTION

After taking the client's needs and challenges into consideration, Aspire's Robotic Process Automation team, curated a well-crafted plan to automate the client's manual intensive legacy systems with minimal disruption to day-to-day work. As a first step the solution involved using RPA tool BluePrism to design and build a customized bot.

The activities of the bot involved:

- Reading mails stored in .msg format in a shared folder to identify PR creation request. The mails were usually found to have a PR creation form and supporting documents. The bot was designed to identify and handle different file formats.
- Validating and extracting required details from supporting document and PR form
- Creating PR in SAP and sending PR Reference number to the client. The bot took an average of **3-4 mins/file**
- Updating the tracker file for each record and uploading these trackers in shared folder and SharePoint
- Sending final status reports to OPS team



TECHNOLOGY SNAPSHOT



BUSINESS BENEFITS

- **\$12,000K** savings per month
- **3 FTE** saved
- Scheduled bots with zero manual intervention
- Enhanced employee productivity and engagement
- Reduced resource hours and efforts





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