

RPA TRANSFORMATION TALES

Extracting information made simple with automation using UiPath



BACKGROUND

A leading American Credit Union approached Aspire Systems to help them overcome their challenges they were facing with extracting information from TC wire forms. They wanted to automate the process so as to reduce manual effort and errors and improve their employee engagement. They were facing the following challenges with their current manual intensive systems;

- Manual-intensive daily information extraction from TC Wire forms and saving them in excel files
- Highly error prone manual validation of extracted data
- Repetitive, mundane task reducing human productivity and efficiency

The client wanted to implement an end-to-end automation solution for extracting information from TC wire forms in an effort to reduce manual errors, improve quality of data, and enhance employee productivity.



THE SOLUTION

After taking the client's needs and challenges into consideration, Aspire's Robotic Process Automation team, curated a well-crafted plan to automate the client's manual intensive legacy systems with minimal disruption to day-to-day work. As a first step the solution involved using RPA tool UiPath to design and build a customized bot.

The activities of the bot involved:

- Extracting the required details from each TC wire forms present in the folder
- Saving the extracted details in an excel file
- Performing the validation on the extracted details
- Sending process completion email to the stakeholders
- Capturing error message in case of an error occurrence and sending it to the respective stakeholder



TECHNOLOGY SNAPSHOT



BUSINESS BENEFITS

- \$300K savings per year
- 1 FTE saved
- Scheduled bots with zero manual intervention
- Enhanced employee productivity and engagement
- Reduced resource hours and efforts





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