

RPA TRANSFORMATION TALES

Ameliorating Close of Business (COB) processes with UiPath



BACKGROUND

A leading real estate financing company in Saudi Arabia approached Aspire Systems to help them overcome their challenges they were facing with their close of business activities. They realized that automation was the best option to reduce resource time and improve employee experience. They were facing the following challenges with their current legacy systems;

- Manual intensive and time-consuming file extraction and uploading
- Extended employee work hours during audits, quarterly/yearly closure
- Increased efforts spent on preparing & reviewing statutory reports
- Tedious close of business processes impeded by manual T24 activities

The goal was to automate their close of business activities and uploading the T-insight files into Insight Database to reduce employee effort and time and enhance productivity.



THE SOLUTION

After taking the client's needs and challenges into consideration, Aspire's Robotic Process Automation team, curated a well-crafted plan to automate the client's manual intensive legacy systems with minimal disruption to day-to-day work. As a first step the solution involved using RPA tool UiPath to design and build a customized bot.

The activities of the bot involved:

- Initiating the prerequisite activities like stopping the TSM services and starting the export
- Initiating the SQL backup on completion of the export
- Importing the files to the specific folder and completing the backup after logging into the Insight Server

Once the processes were successfully accomplished the bot also:

- Used the audit logs for statutory reporting
- Handled the business and system exceptions
- Saved error logs
- Sent appropriate communications to the stakeholders via SMS, emails

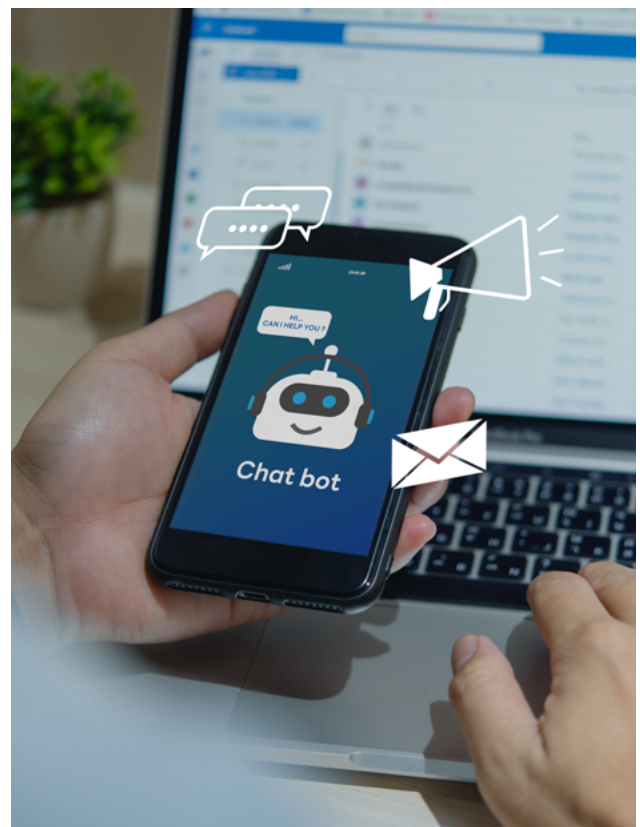


TECHNOLOGY SNAPSHOT



BUSINESS BENEFITS

- Reduced resource hours and employee overtime
- On-time job trigger and tracking
- Improved statutory reporting
- 250 hours/month resource hours saved
- Improved employee engagement





Aspire Systems is a global technology services firm serving as a trusted technology partner for our customers. We work with some of the world's most innovative enterprises and independent software vendors, helping them leverage technology and outsourcing in our specific areas of expertise. Our core philosophy of "Attention. Always." communicates our belief in lavishing care and attention on our customer and employees.

For more info contact: info@aspiresys.com or visit www.aspiresys.com

USA
+ 1 630 368 0970

SINGAPORE
+65 3163 3050

INDIA
+91 44 6740 4000

BELGIUM
+ 32 3 204 1942

NETHERLANDS
+ 31 (0)30 800 92 16

POLAND
+48 58 732 77 71

MEXICO
+52 222 980 0115