



Aspire Systems and Xstore: Enabling Fiscal Compliance and Operational Efficiency for a Leading Footwear Retailer in Romania



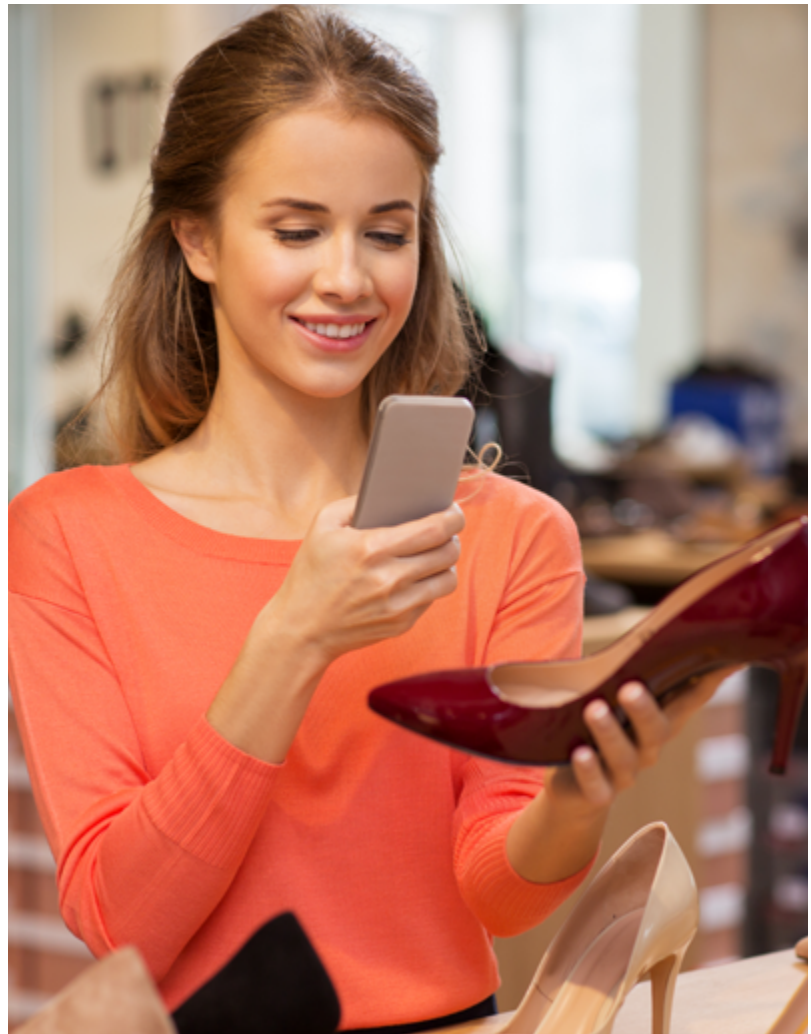


Challenges

- Lack of adherence to the Romania government's rules on taxation, financial transparency, and accountability
- Risk of facing penalties and getting entangled in legal disputes
- Lack of smooth communication between Xstore V19 and the fiscal devices prevented the accurate printing of fiscal receipts and invoices.
- Impeded proper financial planning and audit processes due to the absence of a framework for accurate financial reporting

About The Customer

Our client is a well-known footwear and apparel retailer headquartered in New York, USA. With an extensive history in the shoe industry, the company offers a vast array of casual and athletic footwear for customers of all ages under various brand names. Their ultimate objective is to become the go-to destination for shopping and leisure activities. The company has experienced rapid growth over the past few decades. It has an impressive presence in 29 countries across North America, Europe, Asia, Australia, and New Zealand through 2,700 retail stores. Moreover, they have successfully established franchised stores in Asia and the Middle East.





Benefits

- Improved operational efficiency by automated processes for generating fiscal documents, such as receipts and invoices.
- Enhanced transparency in business operations as fiscal documents in the prescribed format
- Availability of customized receipts and customer Invoices, X and Z reports
- Better prepared for audits, which reduced the time and effort required for audits, ensuring smooth processing

The Need

Last year, the customer expanded their European business by launching their first store in Romania. Although they were well-versed with the global fiscal regulations, they faced issues with their Point-of-Service technology, which needed to comply with local regulations. They discovered that the Oracle Retail Xstore V19.x did not support the Romanian Fiscal Implementation, and the lack of integration with fiscal devices like printers and customer displays made it impossible to follow Romania's fiscal regulations.

Our client has acknowledged the crucial nature of fiscal streamlining for their operations in Romania. They prioritize legal compliance and are highly motivated to fulfill all the requirements for their flagship store in the country.

The company requires immediate implementation of Romania's Fiscal regulations to ensure compliance and avoid potential harm. Their top priorities are to operate within the law, optimize financial processes, and maintain a positive brand image. Streamlined fiscal processes must be in place to prepare for audits, simplify international expansion, and ensure long-term sustainability. Compliance is non-negotiable, and the customer demands action to be taken at the earliest.





The Solution

Aspire Systems was the obvious choice for the client due to their extensive experience in Oracle Xstore upgrades, customizations and their impeccable track record of seamless integrations. Thanks to the urgency of the customer's needs, our retail experts at Aspire Systems swiftly built the integration between Xstore and Romania Fiscal Devices in record time.

Here's how we approached the task:

- » A new Java POS library was explicitly designed for fiscal implementation in Xstore to ensure smooth communication and interaction between Xstore and fiscal devices.
- » Tailored receipt and invoice formats were designed to comply with the expected Romanian fiscal standards, ensuring consistency in fiscal format across different transactions, including store and register open/close and returns.
- » Comprehensive fiscal reporting was done by customizing the X and Z reports in Xstore.

In addition to implementing Xstore Romania Fiscal Solution, Aspire Systems offered a range of services, including Xstore Suite Consulting services to enhance the customer's Xstore suite, ensuring optimal utilization of the solution for store operations and management. The experts also extended support during the quality assurance phase, pilot testing, and the stores' subsequent rollout of the Romania Fiscal Implementation.



The Result

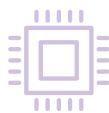
By leveraging Aspire Systems' expertise and their tailored Xstore Romania Fiscal Implementation, the customer achieved the following:

Compliance with Romanian Fiscal Regulations: The customer met the fiscal compliance requirements of Romanian authorities. Integrating fiscal devices and customized fiscal receipts removed non-compliance risk and associated penalties.

Streamlined Store Operations: The automated printing of fiscal receipts and accurate X and Z reports reduced manual effort and enhanced overall operational productivity.

Enhanced Financial Reporting: The customized X and Z reports facilitated comprehensive fiscal reporting, enabling the customer to gain insights into their financial performance. This empowered the management team to make data-driven decisions and effectively monitor store performance.

Technology Snapshot



» Xstore V19



Aspire Systems is a global technology services firm serving as a trusted technology partner for our customers. We work with some of the world's most innovative enterprises and independent software vendors, helping them leverage technology and outsourcing in our specific areas of expertise. Our core philosophy of "Attention. Always." communicates our belief in lavishing care and attention on our customer and employees.

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