

E-Business Suite upgrade achieved in a complex IT environment for a manufacturing establishment



Business Challenge

The business application environment was based on a clustered model. Their applications were installed in a multi-lingual and multi-node environment making it critical to take every upgrade decision carefully.



About Client

Our client is an established manufacturer and distributor of chemicals like phosphate, acids and fertilizers. The client team wanted to utilize the features and usability benefits from Oracle EBS's upgraded version.



Our Solution

The decision was taken to upgrade their E-Business Suite running version of 11.10.5.2 to R 12.1.3 Below given modules were taken into consideration for the upgrade:

- Financials
- Distribution
- Projects
- Process Manufacturing

Along with the major modules custom reports, forms, alerts, workflows, and interface scripts were upgraded. User training was planned and executed for the upgraded modules in E-Business Suite.

For upgrade execution, Aspire Systems deployed team of consultants under an able project manager to do the upgrade in a structured and planned manner which included deployment of dedicated resources for interaction with Oracle Support.



Business Impact

Under the multi-nodal environment and bilingual environment, execution of the project with cautiousness and professionalism helped the client save additional time and resources. The hardware constraint was expertly managed by Aspire team.

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