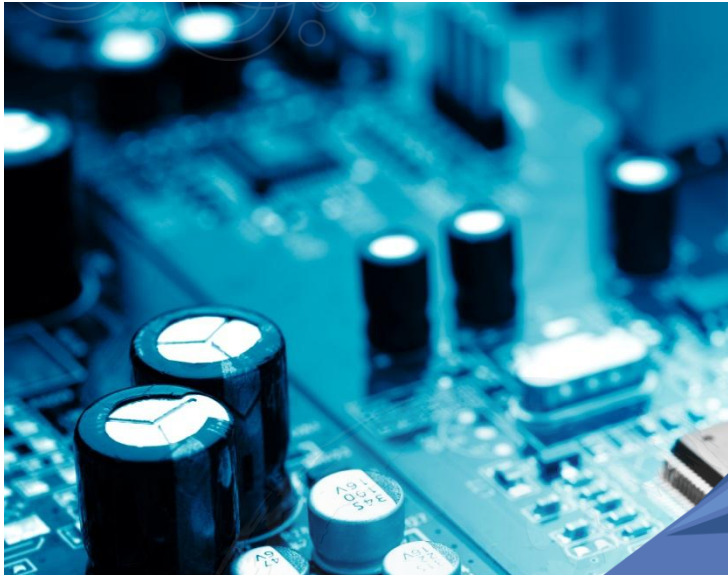


# An Advanced Technology Manufacturer Engages with Aspire for E-Business Suite Support



## Business Challenge

Our clients were looking for a technology partner who can take over their Oracle E-Business Suite roll out and support activities and perform activities on timely basis. The E-Business suite modules to be supported were Oracle Manufacturing, Oracle Distribution, Oracle Financial Management and Oracle Projects. They selected Aspire Systems as their first choice for the support and rollout activities.



## About Client

Our client is a manufacturer of some of the most complex and innovative optical, electronic and mechanical products in the world. Recognized as a technology leader, they provide end-to-end design, manufacturing and logistics solutions, delivering superior quality and support to Original Equipment Manufacturers (OEMs) primarily in the communications networks, computing and storage, medical, defence and aerospace, industrial and semiconductor, multimedia, automotive and clean technology sectors.



## Our Solution

We took over the support activities from our clients for the manufacturing, distribution, financials and projects modules. Following activities were executed on a day-to-day basis :

- Providing rapid technical and functional support for glitches and issues existing in the applications
- Providing support for the India Localization issues existing in the applications
- Dedicated month end closing support for expediting the process
- Development and modification of Oracle reports, xml reports etc.

We carried out application configuration, application testing along with migration of legacy data successfully for their application rollout.



## Business Impact

With the help of our support team, we were able to improve on the transaction processing time by fast resolution of functional and technical issues. Month end closing activities were expedited and new reports published for the management team.

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