



## About Aspire

Aspire Systems is a global technology services firm serving as a trusted technology partner for our customers. We work with some of the world's most innovative enterprises and independent software vendors, helping them leverage technology and outsourcing in our specific areas of expertise. Our core philosophy of "Attention. Always." communicates our belief in lavishing care and attention on our customer and employees.



## Awards and Accolades

- » Ranked in top 100 for six consecutive times as "Best Place to Work for" by Great Place to Work® Institute
- » Featured in Black Book of Outsourcing
- » Ranked among the top 20 Global R & D Service Providers by Zinnov Consulting

DELIVER  
SUPERIOR  
CUSTOMER EXPERIENCE  
ACROSS DEVICES



As customers around the world are going digital, BFSI companies of all sizes have to make significant investments in digital initiatives to maintain a competitive edge. Banking on a sound channel strategy allows banks to create and sustain disruptions in a crowded market of agile non-traditional players. This can build strategic advantage and make the biggest impact while still falling in line with organizational objectives.

## Domain Excellence



Banking



Private Wealth Management



Insurance



Consumer Finance

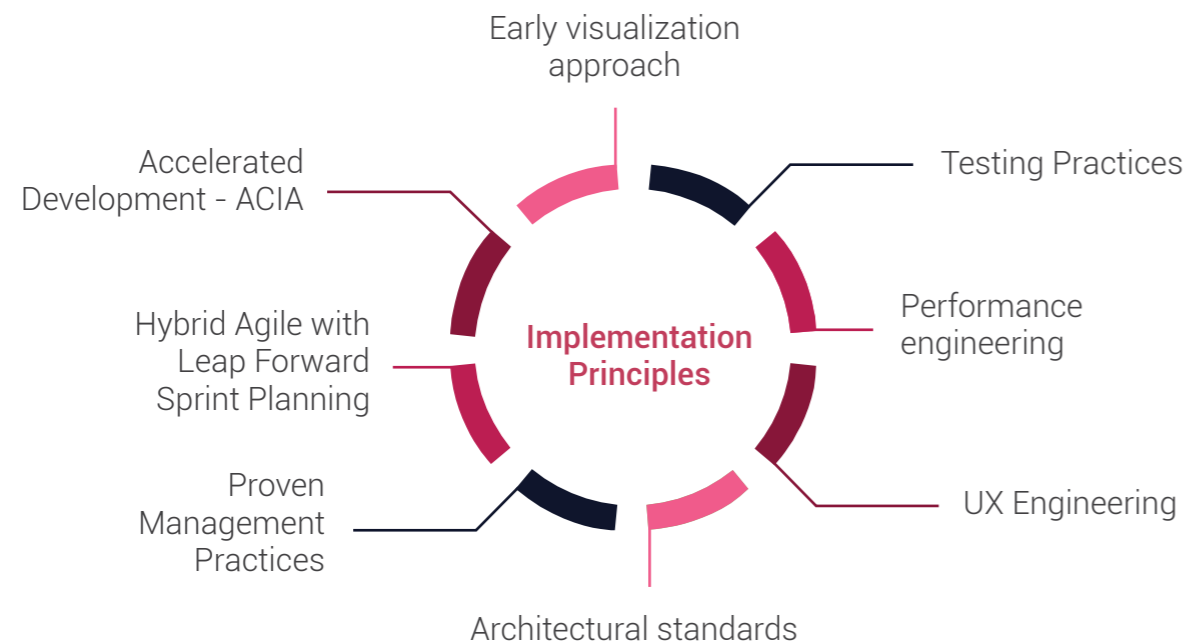
## Temenos Channels Solution

Temenos Channels Solutions enable banks to provide a unified and seamless customer experience across multiple touchpoints, channels and devices. With a superior user interface optimized for any platform, it helps companies deliver customized financial products and services and stay more customer-focused.

## Aspire's Expert Connect Group

Aspire Systems, a specialist partner of Temenos, has one of the largest centre of excellence team comprising of resources from Solution Consultants to Developers to enable development of Temenos Connect projects. The primary focus of this group is to build Temenos Channels development capabilities and enhance knowledge and technical quality across teams. This team creates platform accelerators for faster development and implementation.

**Aspire Connect Insurance Accelerator (ACIA)** - is a pre-packaged Omni-channel Solution for insurance firms and provides core business functionalities and superior user experience.



## Omni-channel Banking Solution for a Leading Private Bank

### Customer:

A leading Singapore-based private bank specialized in providing customized wealth management, investment and lending services to their customers

### Challenge:

Bank wanted a simple-to-use Omni-channel application that provides customers and relationship managers with account holding information, contextualized alerts and investment recommendations

### Solution:

An integrated information portal where customers and relationship managers can easily access a dashboard to extract relevant portfolio information and research materials for better collaboration and recommendation

### Benefits:

- » Maximized the profit of customer investments by integrating market research content
- » Increased loyalty of customers with timely advices by relationship managers about portfolio information and research materials
- » Complete automation of contextualized alerts to customers

## Enhanced CX Increases Revenue for UK Based Insurer

### Customer:

A leading UK based insurance provider specializing in automobile and various home lines of business.

### Challenge:

The insurer needed a single, scalable and integrated portal solution that could meet the demands of a digital customer

### Solution:

Mobile and web users can handle core journeys like Direct Buy, Quote-to-Buy and Self-Service including Renewals, Claims, and MTA through a single platform

### Benefits:

- » Faster customer on boarding
- » Increased operational efficiency among stakeholders with a consistent UX platform
- » Consistent brand experiences across channels and touchpoints
- » Enabled value-added services by introducing B2B portals to partners
- » Improved quality of interaction with customers



## How Can We Help?

- » Improve productivity with a single, consistent UXP
- » Reduce development and maintenance costs by up to 95%
- » Deploy multiple versions of a single product rapidly
- » Maximize ROI by seamless integration with Temenos core banking and 3rd party systems
- » Customize UI with dynamic content



Implemented **13 projects** within **6 months**